

Tier-2 CBT modules are released the same day as Sandbox go-live on August 12. Make sure you watch your assigned modules in the Learning manager prior to playing in the Sandbox!

The Sandbox

One of the best ways to familiarize yourself with the VicToRy system is to play around in the Sandbox—a practice environment that will be available from August 12th to October 11th.

The best way to utilize this training tool is to take paperwork from the previous week that you've already processed in VTR and re-process it in the Sandbox. Every Monday, the data in the Sandbox will reset with a fresh copy from VTR. What you do in the Sandbox won't affect any real records, but it will allow you to practice completing your usual tasks in the new system.

Tune in to the WebEx on August 13 or 14 for a demonstration on transactions you can process in the Sandbox.

Time spent in the Sandbox will help you to build confidence that will last you through training, rollout, and beyond. Before you get started, be sure to check out the sections on the right!

Questions

If you are unsure of how to accomplish a task in the system, first try accessing the Help manager to find step-by-step instructions. If you are unable to find an answer in the Help manager, please reach out to the Help Desk for further assistance.

Sandbox phone support is available from 9-11am and 1:30-3:30pm.

(800) 972-6299

dmv.victorysupport@nebraska.gov

Scavenger Hunt

Locate answers to the following questions in the Help manager.

- What are managers?
- What are sessions?
- How do you view a vehicle registration?
- How do you change a title?
- How do you fix a title?



Found an Issue?

Please report all issues found in VicToRy. Refer to the *Report an Issue* topic in the Help manager for step-by-step instructions.

