



VICTORY

Nebraska's New DMV System

October 2019

**Upcoming
Events**

Cutover Tasks

October 10-14

VTR is Read Only

October 11 at 6pm CDT



Go Live!

October 15



Dear VicToRy Users

The implementation of the VicToRy system marks the beginning of the end of what has been an extraordinary amount of planning and hard work. This critical computer system plays a vital role in ensuring the smooth running of our state, both through serving our residents, and through the collection of nearly \$725 million per annum. The on-time implementation is an incredible accomplishment which could not have been achieved without our partners in state and county government, or our vendor, Fast Enterprises. I would like to extend a special thank you to the many testers, expert users, trainees, and verification volunteers who have put forth an extraordinary effort to make the new system a success.

As we approach October 15th, I would like to thank those who have frequently “played” in the Sandbox and encourage you to embrace this opportunity to become familiar with the new system. There will likely be some tweaks and minor fixes to the system that are only discovered once VicToRy is launched. I have no doubt that the same diligent and determined approach used to overcome issues throughout the project will be applied once we go live. The Sandbox is available for users until October 11th. While any change, especially one which makes such an impact to our day-to-day work can be challenging, I am confident that the scope and scale of engagement with stakeholders means everyone has had a voice in its development. Since the VicToRy project began, we have seen an incredible example of effective communication and cooperation. As with any new system, there may be frustrations as we get used to the ins and outs of how it works, but I would encourage you to persevere and reach out to the Driver and Vehicle Records team with any questions. I would urge you to continue this spirit of collaboration as the new system goes live.


The VicToRy system will open the door to a wealth of opportunities, ones which were not an option with the aging system that is being replaced. The modernization of services presented an enormous challenge, and I am extremely impressed with how the wide coalition of stakeholders pulled together to deliver such a critical system. It really is a great example of where short-term pain will lead to long-term gain. Thank you for all of your hard work and determination!


Rhonda Lahm
Director of the Department of Motor Vehicles

Rollout Resources

While change can be challenging, remember that you are fully supported by the State DMV and the VicToRy project! Here are some resources you can utilize:

 **Help Manager:** View step-by-step instructions for system processes in VicToRy.

 **DMV VicToRy Support Email:** Send emails for non-immediate support needs to dmv.victorysupport@nebraska.gov.

 **Help Desk:** A number of project team members will be assigned to the Help Desk to assist with an anticipated increase in call volume. If you are unable to find an answer in the Help manager and need immediate assistance, call (800) 972-6299.

Training Wows













It's Demo Time! Renee Moss and April Haverick lead a North Platte training class through a demo of the VicToRy system.

During the course of training, there were a number of "oohs" and "aahs" as the Expert Users demonstrated exciting new functionality in VicToRy. Here were some of the highlights:

- Renewal notices will be generated automatically by VicToRy.
- Bonded titles may be issued by the county for bonded vehicles coming in from out of state.
- Credits can now be applied during renewals.
- Users will no longer need to access NMVTIS externally. This information will be tracked in the system.
- Plate swap and double plating processes have been greatly streamlined and simplified.

Stats Attack

Over the past year and a half, an impressive number of scenarios have been tested, meetings held, and candy consumed. Take a look below!

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|--|--|
|  40 FASTies moved to Nebraska |  64 testers |
|  9,061 scenarios tested |  817 meetings held |
|  512 bags of candy consumed |  605 users trained |
|  571 days since the project began |  16 offices visited |
|  2,705 gallons of water consumed on the project |  31,861 transactions completed in the Sandbox |



Beep! Beep! October 15th is fast approaching.
Time to play in the Sandbox.
— VicToRy in the Making —