



# VICTORY

Nebraska's New DMV System

March 2019

## Upcoming Events

### Business Testing

Apr 1 - Jun 21, 2019

### Long-Term Expert Users

April 2, 2019

### Project Birthday

March 26, 2019



## Intranet Logon Info

URL > <https://dmv.nebraska.gov/user>  
User > ctreasurer  
Pass > :9&D7>{8Q=



Little did they know, reports would soon be stored and accessed directly in VicToRy, reducing the need to print and store the reports in office daily.  
— VicToRy in the Making —

## District Meeting Blurb

Spring District Meetings are under way! Last week, members of the VicToRy project visited Southeast Nebraska to discuss a variety of topics. Here were some of the highlights:

- The Staff Assessment Survey has been sent out to all counties. This survey will inform the logistical organization of the upcoming in-class training sessions. Responses are due by March 29, 2019.
- Sales Tax Form 6 will no longer print by default as signed copies won't be required going forward.
- VicToRy will track sales tax by locale, which will simplify sales tax filings to the DOR. This will also eliminate the need for special tax districts to track ATV sales.
- Counties will be contacted shortly for data clean up requests. These requests will include dealer registrations where the dealer number, name, or address is incorrect or missing. This will also deal with registrations that have an issue date greater than the title surrender date.

We are looking forward to attending the remainder of the Spring District Meetings!

## Verification Quotes

February's System Verification session wrapped up on Friday, February 22nd, marking the end to an immensely successful two weeks of testing. Our verifiers spent their time on the project working in the system and evaluating the current functionality. Read on to hear what our verifiers thought about VicToRy!

"The plate ordering and inventory system is going to be fantastic. It is really going to improve the plate inventory process."

**Heather Hauschild - Scotts Bluff County Treasurer**

"I have been back in the office now for a week and when things are coming up...or the girls are asking me questions, I find myself repeatedly saying to them, "Oh, just wait for the new system, we won't have to worry about this stuff anymore," which makes my whole office excited."

**Alaina Verplank - Hall County Treasurer**

"I think so far I am most excited about the Dealer plate management system. This will be a big time saver and reduce errors for dealers."

**Craig Gerdts - Lancaster County**

# Expert Users



**The Long and Short of It:** Next month marks the beginning of the Expert User Program. Three long-term Expert User volunteers will be joining the VicToRy project full-time until rollout. With the support of the FAST Training team, they will use their knowledge and on-the-job experience to create the content and materials for Tier-3 classroom training. In August, nine short-term Expert Users will join the project and spend three weeks learning and preparing to deliver training. Following that, all eleven Expert Users will then deliver training to county and DMV staff across the state.

## Meet the Team

Sarah Doyle, Marissa Lemon, Liya Palmer, and Heidi Turner comprise the Nebraska FAST Training team. At a high-level, they help to ensure that everyone who will have access to the system will receive training before October 15th, 2019. This group works together to organize three tiers of state-wide training by arranging training facilities, creating documentation and learning materials, and guiding the project's Expert Users through the creation of their in-person training classes. These four also collaborate with the other teams on the project by assisting with testing efforts, presenting system functionality during demos, and helping to orchestrate post-rollout support.



### Sarah Doyle

**Question:** What has been the biggest challenge you've faced on this project?

**Answer:** Finding training locations that is convenient and functional for all the different districts.

**Question:** Please list one fun fact about yourself.

**Answer:** I've worked as an actor in Montana, Washington, Uganda, and Hawaii.

### Marissa Lemon

**Question:** What has been your biggest project accomplishment?

**Answer:** Every time I see how quickly a class of users adapt to working in the new system, my biggest project accomplishment is realized.

**Question:** What is your favorite thing about living in Nebraska?

**Answer:** My favorite thing about living in Nebraska are the thunderstorms.



### Liya Palmer

**Question:** What VicToRy feature or functionality are you most excited about?

**Answer:** From a trainer's perspective, one of the most exciting features is the user-friendly interface. The system is designed to be intuitive, so users are able to navigate the system easily without the need to memorize specific shortcuts or codes.

**Question:** What experience do you have working with the DMV?

**Answer:** Nebraska is the fifth DMV agency I've had the pleasure of working with.

### Heidi Turner

**Question:** What VicToRy feature or functionality are you most excited about?

**Answer:** I am excited for users to be able to access all county records in the same database in VicToRy.

**Question:** Please list one fun fact about yourself.

**Answer:** I used to run competitive cross country and track. My best mile time ever was 4:40!

