



VICTORY

Nebraska's New DMV System

December 2019

Boat Renewals

'Tis the season. Use the following help topics to navigate through December's boat renewals.

- Renew a Boat Registration
- Change a Boat Registration
- Estimate Fees for a Boat
- Fix Boat Details
- Duplicate Boat Number Indicator
- View Tier II Information from a Vehicle or Boat Springboard



Dealer Renewals

December Dealer Renewals - it's that time again! Use the following help topics to familiarize yourself with dealer renewals.

- Manage Dealer Issuance Certificate
- Manage Non-Vehicle Specific Plates
- View a List of Active Dealers
- Transfer an Account
- Issue Non-Vehicle Specific Plates
- Fix a Non-Vehicle Specific Plate



Time Is Money

Save yourself a bunch of time. Here are some frequently referenced help topics that could save you a phone call or an email to the Help Desk.

- Add a New Service Transaction
- Change County Tax District Information
- Update Assessment Work Item
- Renewal Notice Fix Required Work Item
- Conversion Indicators
- Reverse a Refund
- Transfer an Account Balance
- Refund Account Balance



Upcoming Events

Christmas

December 25, 2019



New Year's

January 1, 2020



That's right! Before calling the Help Desk, or even while you are on hold, you can search for an answer in the Help manager.

Merry Christmas!

— VicToRy in the Making —

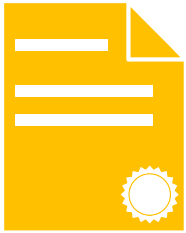
Intranet Logon Info

URL > <https://dmv.nebraska.gov/user>
 User > ctreasurer
 Pass > :9&D7>{8Q=



Meet the Team - Fix-It Features

This month's Meet the Team article will focus on the fabulous Fix-It Team. Fix transactions can help you avoid the void and reduce the need to reverse transactions in VicToRy. Read through the following to get familiar with which transactions you can use and when.



Vehicle Title Fix

I generate a new title if the original title had incorrect information. I give you the ability to correct the acquisition date, vehicle information, ownership information, title address, odometer readings, or brands.

Vehicle Registration Fix

I generate a new registration with a recalculated balance if the existing registration was in error. With me, you can fix information such as the expiration month, vehicle colors, leasing information, tax district, address information, credits, or plate information such as the plate type or ID. If the previous registration was converted, I might generate a Legacy Fee Adjustment so you can enter the correct legacy taxes and fees.



VIN/HIN/TIN Correction

Vehicles, boats, and trailers, oh my! I am here to help when you need to correct the VIN/HIN/TIN for situations where an incorrect ID may have been issued. For example, you can remove a Duplicate ID indicator after either performing necessary research to verify the ID as correct or correcting the vehicle's existing ID. But to issue a new TIN you will need to use a registration transaction.

Sales Tax Fix

I am ready to assist when sales tax information was entered incorrectly during the initial transaction. I even compare information from the original record and calculate a new balance. You can review this content in the Taxes and Fees section! If you need to correct converted sales tax information, you can use my cousin, the Legacy Sales Tax Fix transaction.



Vehicle Detail Fix

I'm not needed as often as some of my other teammates, but I'm here when you want to fix incorrect or missing vehicle details. I can also be used in conjunction with a Lien Management transaction if you need to release a lien with missing vehicle information. A helpful tip—if you need to fix the details of a boat, try the Boat Detail Fix transaction.

Restore Registration

Hopefully you don't need my help too often, but I am here when you want to restore a registration that was ceased as a result of an invalid credit transfer. I will automatically add an Incorrect Credit Consumed indicator to the vehicle that incorrectly used the credit, stopping all registration transactions until the registration is fixed.



Owner Update

Most converted owner information will not have information such as a driver license number or SSN. You can use me to update a record that has a title but no owner validation without printing a new title. You can also use me to update current owner information for untitled trailers or boats, including name changes or new/removed owners.

Title Address Fix

Got a record with a Bad Title Address indicator? Have no fear! This is the result of a converted vehicle with an incomplete title address. To resolve the issue, simply access the Title Address Fix transaction or process a Vehicle Title Fix to get the job done.

