



**VICTORY**  
2019  
**NEBRASKA**  
DEPARTMENT OF MOTOR VEHICLES

## Project Update

October 2018

## Discussion Topics

### DMV Topics

#### *Dealer Number*

Please ensure that 'DL-#' (where # is the dealer number) is entered in the model description field in dealer and personal use dealer registrations. To change this in advance, you can use the manual change option in VTR.

#### *Personal Identifiers*

DMV will be launching a soft implementation of the personal identifier requirements within the next 45 days. Soft launch means the new Application for Title will be in use in your offices; customers who complete the new application will be expected, but not required, to provide a personal identifier; Applications NOT containing the information will NOT be rejected.

Approximately six months later, all Applications will be expected to contain the personal identifier information and will be rejected if incomplete.

#### *Trailer Serial Numbers*

DMV is working towards launching the trailer serial number requirement during the first quarter 2019. This new requirement will ensure every registered trailer has a serial number. The owner may either provide a VIN which is currently on the trailer or will be issued a serial number by your office.

## Recent Project Accomplishments

### Version 12 Upgrade

The FAST Development Center has created a new version of FastVS, the software being implemented for the VicToRy project. In recent weeks, the project team has upgraded VicToRy from version 11 to version 12. October verification sessions and any future demos will utilize this version. Notable changes include the application being fully responsive, so it will re-size on any monitor and zoom level, and a new data input process called service transactions.

### Conversion Update

All data is pulled from VTR (AS/400 and mainframe) every weekend, and loaded into a 'staging' database in VicToRy. From there, 100-250 vehicles are fully processed into VicToRy and shared with the project team for review. Data is being cleaned up based on findings from comparing the VTR data (e.g. mainframe title number out of sync with AS/400, license plate type not valid for vehicle type). While there are issues, they are expected and in the 'normal' range for a conversion of this scale. **Counties should expect to continue to receive lists from DMV containing records requiring cleanup. These will be prioritized between mission-critical (can't convert the vehicle without fixing issue) vs. nice to have (will convert, but could cause downstream issues in the future).**

## VicToRy Servers

After extensive testing and in cooperation with OCIO, it was determined that OCIO's 'shared' environment would not provide the performance needed for VicToRy. Because of this, DMV has decided to purchase its own dedicated server hardware to support the system. This is being ordered and will be installed by the end of November 2018.

## Other Items

Other items of note:

- Meetings have been held with all county general ledger/financials system vendors (MIPS, Thomson Reuters, etc.)
- OCIO has opened bids to upgrade the network connections in 41 counties to ensure that VicToRy is as responsive as possible.
- **Please provide your staff the following information about the intranet site set up for the project:**
  - Includes newsletter with links to surveys shown below
  - URL: <https://dmv.nebraska.gov/user>
    - Username: ctreasurer
    - Password: :9&D7>{8Q=
- Please ensure that you and your staff respond to surveys!
  - Retrieve surveys through the URL above.
  - Change readiness:
    - **Survey will close on October 22, 2019. The initial September 21 deadline has passed, please ensure all of your staff have responded.**
    - Should be filled out by ALL staff that will use VicToRy.
  - Technical:
    - **Please respond ASAP if your county has not done so.**
    - Should be filled out ONCE for the whole county.
    - The results of this survey will be used to determine where thin clients will need to be upgraded.

## Upcoming Dates

### Verification Sessions – October 15-26, 2018

- **These sessions are not part of training for VicToRy.**
- Thirteen county staff will participate in one or both weeks.
- Hands on use of the system to provide feedback and ensure that work is on the right track.
- Not all features will have been configured yet, and many things will change.

- This is a great opportunity for staff to provide feedback on the Nebraska-specific configuration AND FastVS Version 12!

## Verification Sessions – February 11-22, 2019

- **These sessions are not part of training for VicToRy.**
- Moved by county request due to January being a busy month.
- Similar to the October sessions, opportunity to get hands on exposure to the system and provide feedback.
- **We are looking for volunteers! Accommodations such as travel and lodging expenses will be provided by the DMV.**

## Development Schedule

- February 1, 2019 – Requirements deadline
- May 1, 2019 – Interface development deadline
  - Ready to start testing with end users after this date. *Exact start date for testing of each specific interface is TBD.*

## Testing Schedule

- April 1, 2019 - Business testing start
  - Scenario driven testing at project office in Lincoln
  - **Volunteers wanted!** This is a commitment from April through July but provides an opportunity to verify the system will enable you to do your job and also be the most knowledgeable person in your office. **Accommodations such as travel and lodging expenses will be provided by the DMV.**
- July 1, 2019 – End to end testing start
  - Use real paperwork at project office in Lincoln
  - **Volunteers wanted!** There will be opportunities for short-term trips to Lincoln to use real paperwork in the system with real converted data. **Accommodations such as travel and lodging expenses will be provided by the DMV.**
- August 12, 2019 – Sandbox opens
  - Testing environment available to all users in all offices
  - Users will be able to perform transactions in a VicToRy test environment immediately after a customer leaves the office to verify they get the same result.

## Training Schedule

- *See separate handout*
- **Volunteers are wanted for the Expert User program!** An expert user is someone who is highly organized and good at communicating verbally and in writing. They are either good presenters or are willing and eager to learn how to become better speakers. Expert users should be quick learners who are able to adapt easily to change and the unexpected. These users will need to learn about the VicToRy system prior to implementation as they will be

leading training sessions, creating course materials, and acting as a change advocate for the entire office.

- The Expert User program will take place in Lincoln, comprising of long-term and short-term expert users. We are asking for a full-time commitment from each expert user during the duration of the program; long term being 6 months and short term being 3 months. **Accommodations such as travel and lodging expenses will be provided by the DMV.**

## Rollout

- October 11, 2019 – Cutover start, VTR read-only.
  - Expect downtime for online renewals, some other interfaces, possibly starting at 12:01am on Friday, October 11, 2019.
- October 11-14, 2019 – Convert, switch all interfaces, and prepare VicToRy
- October 15, 2019 – **VicToRy go-live in all offices statewide.**