



VICTORY

Nebraska's New DMV System

November 2018

Upcoming Events

NACO Annual Conference

Dec 12 - 14, 2018

The Holiday Season



Training Tiers

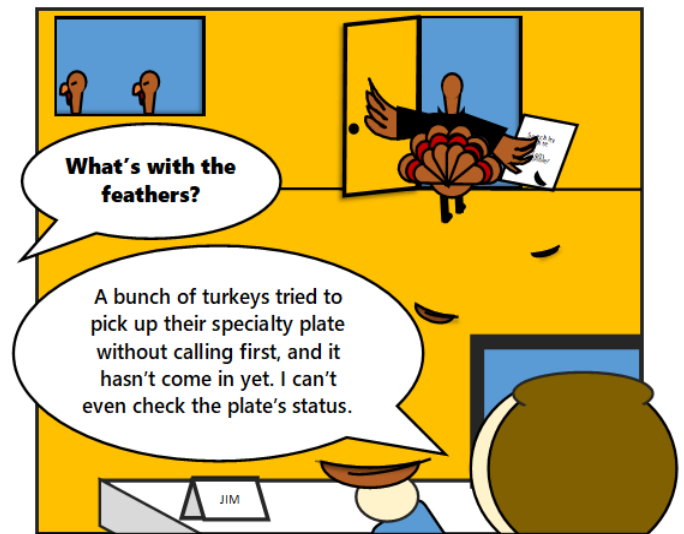
The training effort for the VicToRy project will begin in July of 2019 and be broken down into the following three tiers:

- Tier 1: Computer-based training (CBT) modules, will be delivered via county office machines. These modules will introduce the system and cover general navigation.
- Tier 2: Customized CBT modules will be provided to focus on common transactions performed by county offices.
- Tier 3: All county office staff will attend in-person classes and learn how to perform job duties in VicToRy.

For more information about the training tiers and additional practice opportunities, please view the attached Training Schedule handout. You can also access it via the Intranet, along with past newsletters and links to system demos.

NACO Annual Conf.

December's NACO Annual Conference is **FAST** approaching! Attendees will get the chance to test drive the latest iteration of VicToRy. The system has continued to improve based on feedback from the October System Verification. We look forward to showcasing what's new!



No wonder the turkeys left in a fluff. With Thanksgiving right around the corner, Tom Gobbler and company were desperate for their Beef State specialty plate to help promote their 'Save the Beak, Eat the Beef' campaign. Little did they know that soon customers, DMV, and county treasurer staff would be able to see the status of specialty plate requests using VicToRy or the new e-Services. Happy Thanksgiving!

— VicToRy in the Making —

Intranet Logon Info

URL > <https://dmv.nebraska.gov/user>
 User > ctreasurer
 Pass > :9&D7>{8Q=



System Verification Stats

- 16 Verifiers
- 194 Feedback Items Submitted
- 285 Scenarios Tested
- 62 Hours of Testing
- 50 Follow-Up Questions Addressed
- Infinite Number of Smiles
- 40 Supporting Staff
- 16 Bags of Candy Consumed
- 3 Requests for Vegetables

Thanks October Verifiers!

"The VicToRy staff have been fun and energetic with patience for all of our questions! It's been a great learning experience."

Barb Swanson - Polk County Treasurer

"Thank you! Having no idea what to expect from these 2 weeks, I have learned a lot and am putting more thought into having someone from my county participate in the business testing and expert user dates. A short inconvenience in my office while someone is away will be worth the knowledge we gain in the end."

Karey Adamy - Butler County Treasurer

"There are so many things that will be great about the new VicToRy system, it is hard to pick just one."

Valery Bell - Box Butte County



Meet the Team

The Tech team is focused on the connectivity of the VicToRy software. DMV members, John Brophy and Keith Dey, are ensuring that VicToRy is accessible by all 93 counties. On the FAST side, Eric Bowdish and Mike Bremiller, are working on the deployment of the VicToRy application across the underlying servers and databases. Together, these two groups are perfecting the system and fine-tuning its performance.



Eric Bowdish

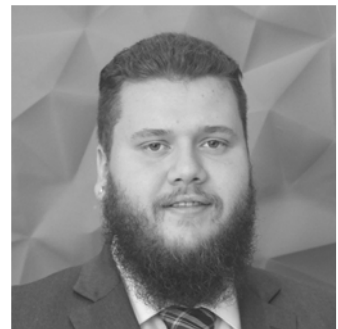
Question: What has been the biggest challenge you've faced on this project?

Answer: Figuring out how all 93 counties will plug into the new system. There are a lot of moving parts!

Question: What has been your biggest project accomplishment?

Answer: Getting to work with the really great folks at the DMV and OCIO to design an up-to-date and robust new back-end infrastructure to support the new system and all its soon-to-be users.

Mike Bremiller



Question: What VicToRy feature or functionality are you most excited about?

Answer: I am most excited about the robustness the system will have. We have been working hard to ensure that the system will be able to handle anything that is thrown at it.

Question: What is your favorite thing about living in Nebraska?

Answer: My favorite thing about Nebraska has been the people here. Everyone I have met has been extremely nice and welcoming. This is my first time living outside of my home state and it has made it easy to settle in.



John Brophy

Question: What VicToRy feature or functionality are you most excited about?

Answer: Having a system in place that is highly scalable. This newly added capability to change and grow VicToRy will allow us to stay on the cutting edge of technology.

Question: What has been your biggest project accomplishment?

Answer: I believe the biggest accomplishment will be on October 15, 2019, when the hard work and dedication by so many people comes to fruition. Delivering an efficient, effective system with a customer-first focus for the people of Nebraska.

Keith Dey

Question: What VicToRy feature or functionality are you most excited about?

Answer: The concept and now the development of a single enterprise platform for the DMV will provide the opportunity for a customer centric, service oriented business model.

Question: Please list one fun fact about yourself.

Answer: I have been skydiving from 10,000 ft, cliff diving from 10 meters, and scuba diving to 110 ft.

