



VICTORY

Nebraska's New DMV System

January 2019

Upcoming Events



Martin Luther King Jr. Day

Jan 21, 2019

Characteristics of a Tester

The VicToRy project is in need of volunteers to assist with Business Testing and End-to-End Testing, which combined, takes place April through October. Testers are responsible for confirming that the system's functionality and its processes meet the needs of the business. Ideally, testers will come from a variety of business units so that the system may be thoroughly and comprehensively tested. Testers should also come from different functional roles within each business unit to provide the project with further insight and expertise.

After testing, testers will transition to a Power User role. With their newly acquired knowledge of VicToRy and experience working in the system, Power Users will be an invaluable resource to their local offices.

Preferred Characteristics of a Tester:

- Knowledge of the detailed business objectives of the relevant business areas
- Knowledge of the day-to-day activities the business areas are tasked with, including exception handling
- Ability to learn new applications
- Willingness to repeatedly test processes to ensure optimal functioning of the system
- Open minded
- Critical eye for detail
- Ability to follow test scripts and record results

If you are interested, please respond to the Business Testing Participation Survey recently emailed to all county treasurers. We greatly appreciate all who volunteer, and we look forward to working with you!



System Verification - Part 2

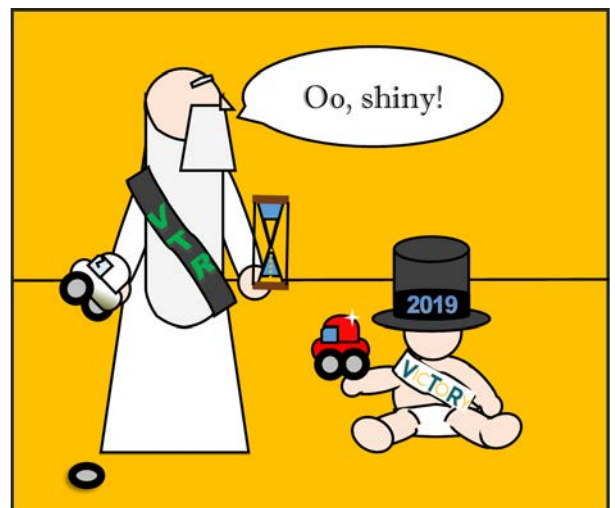
Feb 11 - 22, 2019

Expert User Announcement

We are excited to announce that we have 10 wonderful county volunteers who will be joining the VicToRy project as Expert Users. This group will receive training to become experts in the system and deliver classroom training to all county staff. Thank you to the volunteers and welcome to the team!

Intranet Logon Info

URL > <https://dmv.nebraska.gov/user>
 User > ctreasurer
 Pass > :9&D7>{8Q=



Number of days until VicToRy Go - Live:

273

— VicToRy in the Making —

Meet the Team

The first Meet the Team article of the year is a continuation of last month's, featuring members of the Title/Registration team. Emylee Houfek is providing the project with valuable insight into the world of the DMV while Michael Brestel is hard at work, handling various developmental needs. Like last month's featured FAST members, Amanda Cavel and Myndert Papenhuyzen are also working on developing and improving customer facing processes. Together, this dynamic team of county, state, and FAST workers, are creating an intuitive system to serve the needs of the Nebraska DMV for years to come.



Michael Brestel

Question: What has been your biggest project accomplishment?

Answer: The Title Recall Case was probably the most complicated project I have completed so far, and I am really happy with how it turned out.

Question: What is your favorite thing about living in Nebraska?

Answer: Valentino's Buffet.

Amanda Cavel

Question: What has been your biggest project accomplishment?

Answer: Creating the process for ordering new specialty and military plates.

Question: What experience do you have working with the DMV?

Answer: I worked on the Oklahoma Vehicle Services project before this one for about two years.



Emylee Houfek

Question: What VicToRy feature or functionality are you most excited about?

Answer: I would say I am most excited about the entire state being on one database. I believe this will help the counties and DMV better assist customers, and reduce the amount of problems we see today.

Question: What has been the biggest challenge you've faced on this project?

Answer: The biggest challenge for me is trying to pick apart our daily processes. Figuring out what is a system limitation and how to fix it to make our work lives easier.

Myndert Papenhuyzen

Question: What has been the biggest challenge you've faced on this project?

Answer: One of the largest challenges I've faced, and continue to work on, is incorporating or accommodating all the extant business rules, processes, and procedures in VicToRy. Our October verification testers were an invaluable resource, and I - no, all of us - want to ensure that rollout is as smooth a transition as possible to provide a seamless customer experience.

Question: Please list one fun fact about yourself.

Answer: I love to travel. I, either by myself or with family, have visited 16 states, 2 Canadian provinces, Germany, the Netherlands, and the Bahamas. Indeed, in my short time in Nebraska, I've already set foot in 40 counties; with 53 left to go, I want to see everything Nebraska has to offer!

