



VICTORY

Nebraska's New DMV System

April 2019

Testing Update

Business Testing has officially begun on the VicToRy project! Those participating in the first session of Business Testing (April 1st - May 10) have been hard at work building data and testing the functionality of the system. Before our End-to-End testers evaluate entire processes from beginning to end, our Business testers need to test specific pieces of these processes, analyzing the system at a granular level. Their knowledge base and testing efforts are helping the system to improve on a daily basis. We're looking forward to seeing all of our volunteers over the coming weeks!



The Adventure Begins

The long-term Expert Users have embarked on a brand new adventure with the VicToRy project. With just enough Expert User training to get them going, they have already started creating and presenting mini class exercises to gear up for training their fellow cohorts starting in August. Continue to the next page to meet the Expert User team and hear what they have to say.



Upcoming Events

Arbor Day

April 26, 2019



Cutover Planning Start

May 1, 2019

Second Tester Training Session

May 13-14, 2019

Intranet Logon Info

URL > <https://dmv.nebraska.gov/user>
User > ctreasurer
Pass > :9&D7>{8Q=



A year older and a year stronger, VicToRy is moving Dealer Plate management onto the fast track. From quick issuance and tracking of dealer plates to online dealer titling capabilities, VicToRy is cruising down the road to success.

— VicToRy in the Making —

Quotes from the Expert Users

Q: If you could let your office know one thing before training, what would it be?



Craig Gerds

A: It is our natural reaction to be hesitant about change. I was a little hesitant myself, but DO NOT worry. We are all in great hands. You are going to love it!

Q: What is your goal for the upcoming months until Rollout?



Tracy Hitchler

A: To get comfortable with VicToRy and to get familiar with the new features that benefit our offices.

Q: What system feature are you most excited about so far?

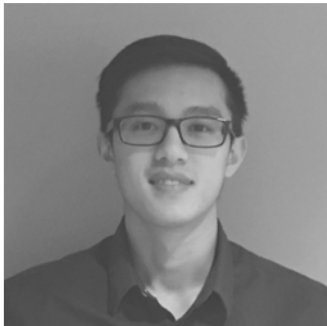


Shannon Davis

A: I'm excited to see that there is a variety of ways to access different parts of the system. Also excited to see that you can personalize your settings within the system.

Meet the Team

The FAST e-Services team is comprised of Kelvin Doo, Taylor Fegenbush, and Shawna Ruff. Aided by DMV members Betty Johnson, Emylee Houfek, and Michalle Hall, they handle specialty plate order and lookup processes, dealer title submissions, dealer plates, fleet services, and business registrations in VicToRy. This team's work will result in user-friendly online portals for customers and improve the internal processing of business entities for the Nebraska DMV.



Kelvin Doo

Question: What VicToRy feature or functionality are you most excited about?

Answer: One piece of functionality that I'm super excited about would be the Notice of Transfer request! I think that being able to report to the DMV that you privately sold your vehicle from the comfort of your own home is a huge plus, and it would be really convenient for a lot of people.

Question: What is your favorite thing about living in Nebraska?

Answer: My favorite thing about living in Nebraska would be how close everything is and how traffic isn't so bad here.

Taylor Fegenbush

Question: What is your favorite thing about living in Nebraska?

Answer: I've been here less than a week, but so far the weather has been great, and I'm looking forward to seeing a whole four season cycle for the first time.

Question: Please list one fun fact about yourself.

Answer: I'm very interested and involved in e-sports and other forms of competitive gaming, such as speed-running. I have seen most sides of the amateur and collegiate League of Legends scenes, with two years as a playing member of my college's team and a year and a half as coach and manager/coordinator.



Shawna Ruff

Question: What VicToRy feature or functionality are you most excited about?

Answer: I'm most excited about the integration of the specialty plate order process into the system. It will greatly improve the order process and help to automate a number of processes that are currently manual for the state. The online status check, as well as the ability for the counties to check the status without having to call the state DMV, will improve the experience for the customer.

Question: Please list one fun fact about yourself.

Answer: I love to travel and have been to 20 different countries.