VICTORY 2019 NEBRASKA

DEPARTMENT OF MOTOR VEHICLES

Project Update

June 2019

FASTvs

Business Testing

THANK YOU to the 20 counties that have sent testers to participate in business testing. We hope many of you will be able to participate in End to End Testing as well. Business testing stats:

- 3100 scenarios completed
- 410 finds submitted
- 243 questions asked

The participation of every individual that joined the project for business testing will mean a better system for all and we cannot thank everyone enough! We would love to have everyone back for end to end testing starting July 8.

Project Updates

Warrants and Flagged Remarks

Only flagged registration remarks for the current vehicle registration will be converted (*R*). This means that any warrants or other flagged remarks (such as titles) will be ignored. Please evaluate open remarks and warrants to determine if they are still valid.

Credit Card Processing

Processing credit cards in your office will work the same after rollout. There is no interface from VicToRy to your card machines. Nebraska Interactive (.gov) will still be used for all online payments (renewals, fleets, and dealer automated services).

County Distributions and Balancing

Initial development is complete with all vendors. A WebEx will occur with several vendors and counties on June 17 to facilitate comparison with web service/file data.

Conversion

Conversion purification continues with 46 items currently open. 10 items may require some sort of special handling when a customer requires title or registration work (e.g. duplicate title, renewal, transferring a specialty plate, etc.). If a record is impacted by a conversion issue, it will show an alert banner to inform the user and help articles will be provided to explain what fixes may be necessary. Lists currently sent to counties include dealer plate registrations that do not match to a licensed dealer and newer registrations on surrendered titles. Note that that the occurrence of newer registrations on surrendered titles may increase once Kansas starts providing data to NMVTIS, which is scheduled to occur this summer. **At least one more list will be sent to counties in the near future which will require customer contact to resolve issues with the affected vehicles.**

Access to VicToRy

As of the writing of this document, 83 counties have access to VicToRy. For the remaining 10, work will continue to establish access through the state network connection used by VTR. If changes cannot be made, another method of access will be provided.

Installation of VicToRy

As of the writing of this document, 70 counties have completed installation of VicToRy Sandbox and Production. This is required to access any CBTs, the VicToRy sandbox, or production. Idemia-owned computers used to print temporary driver licenses and older computers with a 32-bit operating system are not supported.

Minimum requirements:

- Intel Core i5 Processor
- 4 GB RAM, 10 GB available disk space
- 1650 x 1050 widescreen monitor
- Microsoft Windows 7*, Windows 8.1, or Windows 10
  - *Please note that Microsoft support of Windows 7 ends January 14, 2020*
  - 64-bit operating system
- .NET Framework 4.7.2 or later installed
- Modern, supported web browser that is up to date
  - E.g. Internet Explorer Version 11*, Microsoft Edge, Google Chrome, Firefox, etc.
    - *Internet Explorer is not recommended but can be used if no other option exists*

Upcoming Dates

- **June 1, 2019 – Deadline for access to and installation of VicToRy**
- June 11, 2019 – Review user lists and provide basic security information
- June 14, 2019 – Training Registrations Due
  - Send to DMV.VTRUserTraining@nebraska.gov
- July 8, 2019 – End to end testing start (*note change from prior date of July 1*)
  - Use real paperwork at project office in Lincoln
- Week of July 8, 2019 – Receive user/password lists, authentication tokens (if applicable)
- July 15, 2019 – VicToRy Sandbox login available
  - Log in to system
  - Submit requests to add new users
  - Please see separate handout for account unlocks and password resets
- July 22, 2019 – Tier 1 CBT Release
  - Viewed in VicToRy sandbox
- August 1, 2019 (*approximate*) – Cutover task start
  - Adjustments will be needed to business processes starting around this date

- o Examples:
    - Inventory orders
    - Setting up tax districts in VicToRy sandbox
    - Emergency cleanup of bad data
- August 5, 2019 – Code Freeze.
    - o No changes made except for serious issues. Ongoing work with reports and letters
- August 5, 2019 – County workstation registration opens
    - o Must log in to VicToRy from each workstation/computer to set office and printer information before sandbox can be used
- August 5-23, 2019 – Short term expert user training
- August 12, 2019 – Tier 2 CBT Release
- August 12, 2019 – Sandbox opens
    - o *This is not parallel operation of two systems – data still must be entered in VTR*
    - o Testing environment available to all users in all offices, full copy of converted data
    - o Users will be able to perform transactions in a VicToRy test environment immediately after a customer leaves the office to verify they get the same result
- August 26 - October 4, 2019 – Classroom training
- October 10, 2019 at noon - Online renewals and specialty plates become unavailable
    - o This is to allow plenty of time to finish proof of insurance (POI) and fleet groups
- October 11, 2019 at noon – Sandbox closes
- October 11, 2019 at 6pm – Cutover start, VTR read-only.
- October 11-14, 2019 – Convert, switch all interfaces, and prepare VicToRy for production
- October 15, 2019 – <u>VicToRy go-live in all offices statewide.</u>

Additional Topics

Distribution and End of Month Process

Reminders:

1. VicToRy will provide state fund distribution information to the State Treasurer. The website used to enter state fund information such as by plate type, highway trust, etc. and registration counts by city will no longer be used after November 2019.
    a. VicToRy will provide registration count information to DOT to eliminate the need for registration counts by city.
2. VicToRy will calculate MV tax splits (98% - city/county/school, 1% county commission, 1% DMV) at the transaction level. This will eliminate rounding differences which could occur based on how frequently distribution reports are run.
3. VicToRy will track sales tax by locale (city or county), which will simplify sales tax filings to Department of Revenue, and eliminate the need for special tax districts to track ATV sales.
4. October distributions will be split, with part done the 'old' way and part done the 'new' way
    - o VTR will still be available for reports

   o County docs website will be used through November 2019

Scanning

VicToRy will print cover sheets for users to enable scanning. This scanning will be done in batches, meaning you can use a scanner or multi-function copier to create large files with documents for multiple customers. Images will be saved to the state ECM (enterprise content management) system and will be retrievable within VicToRy.

- Header pages will replace county file copies for titles (a new title audit process will be available in the system)
- Scanning will be as limited as possible – the goal is to only scan title-related documents and 2290s for simplicity