

DRIVER LICENSE SECURITY INITIATIVES TO BE IMPLEMENTED AT DMV OFFICES

Effective July 20, 2009 a number of driver license security initiatives will be implemented at DMV offices statewide. These changes will affect you in the following ways:

DRIVER LICENSES AND STATE ID CARDS TO BE MAILED

 Upon completion of the examination process and payment of the fee, the County Treasurer will issue you a 30-day receipt, with driving privileges if appropriate. Your driver license or State ID Card will be mailed to you within 5-7 business days.

ISSUANCE CERTIFICATE EXPIRATION

- Once you have completed the examination process, you will be provided an <u>Issuance Certificate</u> to be presented to the County Treasurer. <u>All Issuance</u> <u>Certificates issued on or prior to July 17, 2009, will expire at close of business on</u> <u>July 17, 2009</u>.
- If you have been issued an Issuance Certificate on or prior to July 17, 2009, it is important for you to get the driver license or State ID Card issued no later than July 17, 2009, if you are eligible to do so. If not, you will be required to return to the driver licensing office to have your photo taken and to obtain a new <u>Issuance Certificate</u>.

SOME DRIVER LICENSING OFFICES CLOSED JULY 20-21, 2009

- The following driver licensing offices will be <u>OPEN</u> for business on July 20-21, 2009: Omaha (Douglas), Papillion (Sarpy), Lincoln (Lancaster), Grand Island (Hall), Hastings (Adams), Kearney (Buffalo), Lexington (Dawson), North Platte (Lincoln) and Gering (Scotts Bluff).
- All other offices will be closed July 20-21, 2009 and will reopen on a staggered basis beginning July 22-31, 2009.
- Check the DMV website for additional information at: <u>www.dmv.ne.gov/examining/map.html</u>

PROOF OF IDENTIFICATION

 If you are applying for a <u>new</u> driver license or State ID Card, you will be required to present <u>one</u> form of U.S. based identification that includes your full legal name. Acceptable forms of identification can be found online at: <u>www.dmv.ne.gov/examining/pdf/verificationdocs.pdf</u>

PROOF OF PRINCIPAL RESIDENCE

- If you are applying for a <u>new</u> or <u>renewal</u> driver license or State ID Card, you will be required to present <u>two</u> forms of principal residence (post office box will not be accepted).
- If you are under 18 years of age and you cannot provide these forms, proof of parent or guardians' principal residence will be accepted.
- Acceptable documents to present as proof of principal residence can be found online at: www.dmv.ne.gov/examining/pdf/verificationdocs.pdf

SECURITY SURCHARGE

- A \$2.50 security surcharge will be added to the base cost of each driver license and State ID Card to offset the cost of the security initiatives implemented.
- The fee schedule can be found online at: www.dmv.ne.gov/dvr/drvrec/drvrlicfee.html

PLAN AHEAD WHEN VISITING THE DMV

- Remember a driver license or State ID Card will no longer be issued at the County Treasurer Offices it will be mailed to you within 5-7 business days once you have completed the examination process and paid the appropriate fee.
- If renewing, take full advantage of your 90-day renewal period and bring your renewal notice with you to the driver licensing office.
- Keep your name and address current on your license and/or State ID Card.
- Bring the required proof of U.S. identification, social security number and principal address documents with you to any driver licensing office.
- If you are required to take written and/or drive tests be prepared to do so.
- Know which days and times the driver licensing office you will be going to are open.
- Avoid peak busy times at the driver licensing offices: 1) after 3:00 p.m., 2) when schools are not in session, and 3) the day before and after a holiday.
- Bring the appropriate fee with you check with your local County Treasurer's Office for information regarding acceptable forms of payment.

Updated 6/9/2009

Background

Prior to July 20, 2009, the Nebraska Department of Motor Vehicles used an over-the-counter process to produce driver licenses and State ID Cards. Customers applied and left with their driver license or State ID Card in hand on the same day.

Effective July 20, 2009,

Nebraska issues driver licenses and State ID Cards using a central issuance system. Citizens who apply for their driver license/State ID Card will now receive a 30-day interim document. All permanent Nebraska driver licenses/State ID Cards are produced in a highly secure central facility and mailed to the applicant within 5-7 business days.

This fact sheet is designed to inform you of the new process and the benefits of centrally issued driver licenses and State ID Cards.

FACT SHEET

Nebraska Department of Motor Vehicles

Centrally Issued Driver Licenses







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Central Issuance: An Overview

Centrally issued driver licenses and State ID Cards are produced from a secure facility and mailed to valid cardholders within 5-7 business days, after an applicant's identity is verified. For applicants, the only change is that they receive a 30-day interim (temporary) document before receiving their permanent driver license or State ID Card in the mail. Customers experience a quicker visit because interim documents print much more quickly than the permanent driver licenses or State ID Cards.

Trend Toward Central Issuance

In all, 17 states in the U.S. issue driver licenses in centralized factories and more agencies are considering moving to central issuance because of the security and public safety benefits.

According to a 2006 Federal Trade Commission report, identity theft cost consumers an estimated \$5 billion and businesses a staggering \$48 billion between 2003 and 2005. Columbia University's National Center on Addiction and Substance Abuse (CASA) stated that the annual costs to society of alcohol use and abuse are estimated conservatively at \$184.6 billion, and of that, roughly \$53 billion, is the result of underage drinking. In addition to the financial loss, it is estimated that in 2002 it took consumers almost 300 million hours to resolve identity theft issues.

When considering the cost of identity theft to citizens and businesses, most people welcome a more secure method of issuing driver licenses and State ID Cards. Ensuring that only one valid driver license or State ID Card is issued to each legitimate card holder helps prevent identity theft and fraud.

¹ Federal Trade Commission, Overview of Identity Theft Program, Sept. 7, 2003.

Secure Delivery of a Highly Secure Driver License/State ID Card

Issuing driver licenses and State ID Cards from a single location offers a highly secure method for producing identity documents.

- All card materials, including mail, are stored in a secure vault that requires certain controls and two people to access.
- All employees working in the factory must undergo extensive background checks and security clearances.

The mailing process is similar to that used by the financial services industry, where everyone receives credit cards and debit cards in the mail.

- All cards are secured in the mailers so that they will not fall out, even if the envelope flap is opened.
- The driver license or State ID Card, will be in an envelope with no indication that a driver license or State ID Card is inside. They will not be forwarded if undeliverable to the address given to the DMV at the time of issuance but, instead, will be returned to the DMV.



New Interim Design

Citizen and Public Safety Benefits of Central Issuance

Issuing driver licenses and State ID Cards from a secure, centralized facility offers many public safety, security and customer service advantages above an over-the-counter system, including:

- Reduces driver license fraud and identity theft, helps combat terroism and enhances traffic safety by providing time to cross-check and verify applicant information and ensure that driver licenses/State ID Cards are only issued to legitimate cardholders.
- Reduces the time it takes to process a driver license/State ID Card application because interim documents take less time to print than permanent driver licenses and State ID Cards.
- Prevents loss and theft of secure materials from local offices by centralizing production in a highly secure facility.



Telephone: 402.471.3861