### Nebraska Department of Motor Vehicles

## 2021 Annual Report

## Letter from the Director

2021 was a year of many challenges and accomplishments for the Nebraska Department of Motor Vehicles. Our DMV team remained as dedicated as ever to providing excellent services to the people of Nebraska as the world continued to adapt and move on from the COVID-19 pandemic.

For the first time in more than a decade, there is a new design of the Nebraska driver's license and state ID. This design, revealed and implemented in June, is not only an aesthetic change, but also provides a significant security upgrade for customers. Each document with the new design has layers of security features that make it among the most secure government-issued documents on the market. Unfortunately, in today's world, criminals can make sophisticated counterfeits, but these new documents will protect the identities of Nebraskans. The new documents are issued at no additional cost to the customer. Additionally, like all licenses and IDs issued in Nebraska since 2013, the new design is REAL ID compliant.

The Nebraska DMV was hard at work overseeing several projects to modernize our services. The new driver's license and ID card design was one facet of the large Credential and Testing System (CATS) project, which is an extensive upgrade of the Driver Licensing Services division. This project took many big steps forward in addition to the new design. The Motor Carrier Services division launched its modernization project in late 2021, titled "McOne," a project that will improve services we provide to trucking businesses large and small. The project will be completed in 2024.

The Driver and Vehicle Records division oversaw the launch of a record 16 new specialty license plates, and continues to utilize and refine the innovative VicToRy system. The Financial Responsibility division continues to provide excellent service by reducing phone wait times and assisting customers online through live chats. The Legal, Information Services, and Administrative divisions all took on and assisted in projects around the agency to aid in the agency's goal of improving services for Nebraskans.

Improving our services is not possible through technological innovation alone. Our team must also be invested and have the right tools and environment to make change. To aid in that, we launched a teammate engagement committee to cultivate ideas on how to improve the agency for both customers and our own team.

Our continuous effort to bring new and modernized services received international recognition in 2021. For the third time in as many years, one of our new services received an International Award from the Association of American Motor Vehicle Administrators, as well as two regional awards.

We would not be able to meet our goals as an agency without our partnerships with state legislators, fellow state agencies, customers, county officials, and private industry.

Please visit our website at dmv.nebraska.gov. There, you can save time by utilizing our many online services. You can also find many ways to contact us via phone and email on the website. And please follow "Nebraska Department of Motor Vehicles" on Facebook and @NebraskaDMV on Twitter for continual updates from the Nebraska DMV.

> Rhonda K. Lahm Director, Nebraska DMV





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## Our Vision and Mission

#### **Our Vision**

To have quality, accessible, secure services available for all Nebraska DMV customers.

#### **Our Mission**

Exceptional employees delivering accurate, secure, and innovative services.







Matt Giesler, Nebraska DMV project manager, reveals the new design at a press conference, while Director Rhonda Lahm speaks.



The Nebraska DMV unveiled and implemented a new design of the Nebraska driver's license and state ID card. The new design features images of the State Nebraska Capitol in Lincoln and the Jail and Rocks Courthouse near Bridgeport. On the reverse side, there are images of Nebraska's sandhill iconic cranes. In addition aesthetic to the changes, the new documents also feature bolstered security, protecting identities and reducing counterfeits. The new design was unveiled at a press conference at the Metro West Licensing Office Driver in Omaha in June.



## Charitable Giving Campaign

Each year, the Nebraska DMV dedicates a day to fun and charity. This year, teams competed in the DMV's very own "rodeo," featuring classic rodeo-inspired events, including greased pigs, rodeo clowns, cow roping, and barrel racing. In the end, three teams earned gold, silver, and bronze medals.



First place (top left): Deputy Director Julie Maaske, Marcus Hall, Sara Smith, Ashley Grunert, Larry Hudecek, and Director Rhonda Lahm.

Second place (top right): Deputy Director Maaske, Amber Smith, Director Lahm, Shelly Doty, Elaine Cummings, and Lindsey Lenhoff.

Third place (bottom right): Deputy Director Maaske, Tina Clough, Sara O'Rourke, Director Lahm. Not pictured: Jay Haskell.









### AAMVA Awards



The Nebraska Department of Motor Vehicles received an International Award from the Association of American Motor Vehicle Administrators (AAMVA). The award was in the "Improvement Through Efficiencies" category and recognized the department's launch of the Fleet eServices program. The program is an online portal for businesses to manage their fleet of vehicles and submit required paperwork for their fleets online. The department also received the regional level award in the same category.

Additionally, the Nebraska DMV received a Regional Award in the "Excellence in Government Partnership" category. The award was given jointly to the Nebraska DMV and Nebraska State Patrol for their collaborative Intelligent Roadside Operations Computer (iROC) system. The system is capable of logging important information about passing trucks at several key points on the Interstate in Nebraska, and can alert NSP officers to vehicles in need of addition screening while allowing vehicles in compliance to pass without stopping at a weigh station.





### Retirements

Several long-time DMV teammates said their goodbyes in 2021. Two of those teammates were Kathy Van Brocklin, who spent more than 45 years at the DMV, and Paul Cockson, who served the state for more than 44 years. Among their gifts and honors included being named an Admiral of the Great Navy of Nebraska, a ceremonial honor bestowed by the governor for outstanding service to Nebraska.



Top left: Paul Cockson receives his certificate naming him an Admiral from Deputy Director Julie Maaske.

Top right and bottom right: Kathy Van Brocklin receives her admiralship and other gifts from Director Rhonda Lahm.







### Years of Services

The teammates at the Nebraska DMV are the ones who make our agency's vision possible. The following teammates were recognized in 2021 for the length and quality of their DMV service to Nebraskans.

**45 Years** Kathy Van Brocklin

**40 Years** Cathy Beedle Judy Krivohlavek Sara O'Rourke

**35 Years** Tina Clough

**30 Years** Sherri Clark Laurie Glenn

25 Years Matt Coatney **10 Years** Danielle Galloway Gregory Will

5 Years Bart Moore Matt Prieto Stephen Vogt Heather Pelster Brittany Parker Paula Moerer Chad Metz Scott Henggeler Cheyenne Harris Ken DeLay Brandi Deatrich Irein Abayata



#### Director's Office

**Rhonda Lahm** - Past Chair, American Association of Motor Vehicle Administrators (AAMVA) Board of Directors.

#### Legal Division

**Ken Lackey** - Member, Nebraska Highway Safety Advocates and NDOT Impaired Driving Task Force.

#### Financial Responsibility

Joan Johnson - Drive Smart Nebraska Coalition Lisa Wolfe - Nebraska's Justice & Highway Safety EDocuments Committee, NDOT Impaired Driving Task Force, State-to-State Working Group and State-to-State Governance Committee

Kathy Van Brocklin - State-to-State Working Group and State-to-State Governance Committee

#### **Motor Carrier Services**

Cathy Beedle - Member, IRP Modernization Task Force Heidi Crawford - Member, IRP Board of Directors

#### **Driver Licensing Services**

**Sara O'Rourke** - Member, Strategic Highway Safety Committee

**Tina Clough** - Member, CDLIS Reports Working Group Committee



### Administration

The Administration Division provide overall assistance to the operations of all divisions within the Department of Motor Vehicles. The Nebraska DMV is charged with the administration and enforcement of motor vehicle regulations and education of vehicle operators. The DMV ensures licensed drivers meet the eligibility requirements for operating a motor vehicle and those vehicles are properly titled and registered. An additional purpose is to generate and collect revenues that support not only the services offered by DMV but also other state and local government entities. The director also serves as the chairperson of the Motor Vehicle Industry Licensing Board.

#### Accomplishments

Implemented a new design of Nebraska driver's licenses and state ID cards.

Hired a new project manager.

Received more than 300,000 views and interactions on the agency's social media pages.

Launched a teammate engagement committee.

#### Goals

Continue to modernize agency technology systems.

Increase public awareness and outreach.



## Training

The Training Division is responsible for the coordination of training and the presentation of various classes in support of the organization's commitment to employee development. They assess and evaluate training programs for effectiveness and develop adult learning opportunities for professional growth. Major focus includes creating employee learning to ensure compliance with standards and regulations.

#### Accomplishments

Created and implemented an online tutorial on GLA training for a smooth transition to online leave time planning.

Conducted four supervisor seminars on the following subjects: performance reviews, de-escalation, work-life balance, and First Amendment Auditors.

Assigned 39 modules to new DMV teammates.

Conducted 14 two-week training sessions to new driver licensing examiners.

Facilitated CPR and AED training to 25 examiners.

#### Goals

Continue to develop and implement training that supports the agency and it's teammates.



## Training

The Training Division facilitated CPR and AED training to driver licensing examiners in the field. In 2021, there were several medical emergencies at driver licensing offices. Thanks to a combination of quick action and knowledge of CPR, several lives were ultimately saved. These CPR classes helped prepare DMV teammates for future emergencies.





Driver licensing examiners learn the techniques of administering CPR, a skill that is potentially life saving.





## Information Systems

The Information Systems Division is responsible for the development, maintenance and support of service applications and data hosted by the DMV. With the support of the Office of the CIO and NIC Nebraska, the DMV services are easily available online, at County Treasurer offices and at DMV locations throughout the state.

#### Accomplishments

Deployed a driver's license credentialing system.

Updated TLS to 1.2 on all systems.

Refreshed desktop hardware at the State Office Building.

Moved the old DMV domain from Old World to New World.

Migrated existing systems on the DMV domain to the STN domain.

#### Goals

Modernize road and skill test.

Upgrade FileBound to version 7.5.

Implement QFlow online appointment system.

Assess security and mitigate risks on all systems.





### Legal

The Legal Division performs and manages legal work for the Department to support the work of the agency's other divisions. Major focuses include preparation and support of agency legislation; preparation, review, and renewal of contracts; preparation and review of various legal documents; review of federal laws and regulations to comply with federal mandates; and conducting administrative appeals for the agency. The Legal Division handles applications for persons applying to the Board of Pardons for reprieve of fifteen year license revocations, manages certification of Safety Training Option Programs (STOP), certifies ignition interlock providers, and provides manufacturers' warranty information to the public.





## Legal

#### Accomplishments

Revoked 5,401 licenses of persons arrested for drunk driving as part of the Administrative License Revocation Program.

Conducted training of law enforcement officers in the process and requirements for the Administrative License Revocation Program to revoke driver's licenses of persons arrested for drunk driving.

Promulgated rules and regulations for the DMV in compliance with the Administrative Procedure Act with input from stakeholders and department administrators.

Drafted and finished several guidance documents for dealer automated services, commercial driver's license issuance requirements, electronic signatures for titles, and medical and vision requirements for drivers.

Managed all other administrative hearings and appeals.

Administered and certified the ignition interlock providers in conjunction with the issuance of the ignition interlock permit (IIP).

Provided legal guidance on issues including the ADA, FMLA, EEOC filings, grievances, appeals, and COVID-19 related guidelines.

#### Goals

Preparation and implementation of the Department's legislation in 2022 including bills for federal updates and harmonization of DMV processes.

Preparation, review, and maintenance of all contract and legal documents for the Department.



## Legal

					** % of			
					Sworn			
			* % of		Reports			
			Sworn		Received			
		ALR	Reports	Petitions	Petitionin		Dismissals	
	DUI	Sworn	Received	for	g		/	*** % of
	Arrests	Reports	Compared	Hearing	for	Hearings	All	Dismissal
Year	Reported	Received	to Arrests	Received	Hearing	Scheduled	Reasons	s
2018	6,82 <b>7</b>	6,418	94.0%	97	1.5%	<mark>6</mark> 1	559	8.7%
2019	6,412	6,016	94.0%	107	1.8%	58	524	8.7%
2020	N/A	5,548	N/A	85	1.5%	<mark>4</mark> 1	557	10.0%
2021	N/A	5,931	N/A	114	1.9%	49	551	9.3%

					^ % of			
					Sworn			
		ALR			Reports			
		90 Day			Received		% of	
				# Total	Resulting	Appeals	Appeals/	Average
	ALR	***2012		ALR	in	Filed in	ALR	Blood
	1 Year	ALR	ALR	Revocatio	Revocatio	District	Revocatio	Alcohol
Year	Refusal	180 days	1 Year	ns	n	Court	ns	Content
2018	622	3,8 <b>7</b> 9	1,413	5,914	92.1%	10	0.2%	0.170
2019	601	3,663	1,278	5,542	92.1%	12	0.2%	0.170
2020	581	3,440	1,085	5,058	91.2%	4	0.1%	0.174
2021	614	3,684	1,103	5,401	91.06%	9	0.17%	0.173





### **Financial Responsibility**

The Financial Responsibility Division (FR) identifies individuals from driving, court, and crash records who have unsafe driving histories. Driving privileges are denied via disqualification (in the case of CDLs), suspension, or revocation and subsequently reinstated when qualified. The division facilitates the issuance of employment, medical hardship and ignition interlock permits. It also aids in the collection of traffic fines and child support payment.

#### Accomplishments

Celebrated the 5 year anniversary of "Daily Huddles."

Upgraded the entrance at the State Office Building.

Completed a project to improve the process of merging driving records.

Added two new insurance companies to the Electronic SR22 Single Submit program.

Responded to 75,780 phone inquiries and assisted 4,548 walk-in customers.

#### Goals

Continue to focus on updating written procedures for cross training staff, succession planning, and modernization.

Update driver's traffic violation records, process license suspensions, revocations, disqualifications and the subsequent reinstatements when qualified.



### **Financial Responsibility**

#### **Traffic Violation Suspensions/Revocations**

Court-Ordered Revocations	8,123
Insurance Cancellation Suspensions	5,667
Failure to Comply with Traffic Citation Suspensions	11,594
Point Revocations	826
Administrative License Revocations (ALR)	5,401
Commercial Driver License (CDL) Disqualification Revocations	571
No Proof of Insurance Suspensions	3,037
Crash Related Suspensions	751
Violate Support Order Suspensions	4,466
Underage 21 Driver Fail to Complete Driver Improvement Course Suspensions	405
Total Suspensions/Revocations	40,841

#### **Traffic Violation Reinstatements**

Court-Ordered Revocations	7,962
Insurance Cancellation Suspensions	6,466
Failure to Comply with Traffic Citation Suspensions	12,350
Point Revocations	770
Administrative License Revocations (ALR)	5,475
Commercial Driver License (CDL) Disqualification Revocations	457
No Proof of Insurance Suspensions	3,864
Crash Related Suspensions	1,506
Violate Support Order Suspensions	3,905
Underage 21 Driver Fail to Complete Driver Improvement Course Suspensions	487
Total Reinstatements	43,242

#### Miscellaneous

Traffic Violation Convictions	
Ignition Interlock Permits Issued	
Employment Drive Permits Issued	61
Medical Hardship Permits Issued	1



### Motor Carrier Services

The Motor Carrier Services Division assists the trucking industry by administrating a variety of programs related to the industry which include regulating compliance with the International Registration Plan (IRP), the International Fuel Tax Agreement (IFTA) and the Unified Carrier Registration System (UCR). These programs collect and distribute fees and taxes between member states and provinces.

#### Accomplishments

Underwent a FMCSA ITD Core Compliance Review. The final report was issued June 2, 2021, with no deficiencies or recommendations identified.

Modified IRP registration fees from \$32 to \$35 per ton which will aid in funding a modernization project.

Handled a significant increase in IRP and IFTA accounts (20% increase from 2020).

Met and exceeded the number of audits required by IRP, IFTA, and UCR agreements.

#### Goals

Continue work on the MCS modernization project.

Meet and exceed the number of audits required by IRP, IFTA, and UCR agreements.

Monitor the continuing decrease in IFTA dollars collected.





### Motor Carrier Services

Motor Carrier Services Statistics	
IRP Carriers	4 902
IRP Fleets	
IFTA Carriers	······································
UCR Carriers	
UCR Callers	
Nebraska Based Vehicles	
Power Units	43 046
Trailer Units	
Total Power/Trailer Units	
	120,004
International Registration Plan (IRP)	
Fees & Refunds Distributed to other IRP Jurisdictions	\$49.874.696
Nebraska IRP Fees to Highway Trust Fund	
Nebraska IRP Fees to Motor Vehicle Tax Fund	
Nebraska IRP Fees to DOR Property Tax Allocation Fund	\$234.544
Nebraska IRP Fees to MCS Replacement & Modern. Fund	\$1.149.130
Total IRP Fees Collected	
International Fuel Tax Agreement (IFTA)	
Taxable Gallons	
Tax Paid Gallons (Paid at Nebraska Retail Outlets)	
Net Gallons (calculated)	
Tax Distributed to other IFTA Jurisdictions & refunds	\$5,321,755
Nebraska Tax Collected on Returns	
Total Tax Collected through the IFTA Program	
Total Nebraska miles reported by IFTA carriers	
Unified Carrier Registration (UCR)	
Fees Collected in 2021	
Fees Distributed to other UCR States in 2021	
Nebraska Fees to General Fund	\$741,974
Total MCS Fees and Tax Distribution	
Fees Distributed to Highway Trust Fund & MV Tax Fund	400 000 000
Fees Distributed to Highway Trust Fund & MV Tax Fund DOR Property Tax Allocation Fund & MCS Replacement Fund	\$39,020,990
Fees Distributed to Highway Trust Fund & MV Tax Fund DOR Property Tax Allocation Fund & MCS Replacement Fund Fees Distributed to the General Fund	\$741,974
Fees Distributed to Highway Trust Fund & MV Tax Fund DOR Property Tax Allocation Fund & MCS Replacement Fund Fees Distributed to the General Fund Fees & Refunds Distributed to other States	\$741,974 \$56,144,303
Fees Distributed to Highway Trust Fund & MV Tax Fund DOR Property Tax Allocation Fund & MCS Replacement Fund Fees Distributed to the General Fund Fees & Refunds Distributed to other States Total MCS Fees and Taxes Distribution	\$741,974 \$56,144,303 \$95,907,267
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Fees Distributed to Highway Trust Fund & MV Tax Fund DOR Property Tax Allocation Fund & MCS Replacement Fund Fees Distributed to the General Fund Fees & Refunds Distributed to other States Total MCS Fees and Taxes Distribution Temporary Registrations Issued	\$741,974 \$56,144,303 \$95,907,267
Fees Distributed to Highway Trust Fund & MV Tax Fund DOR Property Tax Allocation Fund & MCS Replacement Fund Fees Distributed to the General Fund Fees & Refunds Distributed to other States Total MCS Fees and Taxes Distribution Temporary Registrations Issued IRP Online Filings	\$741,974 \$56,144,303 \$95,907,267 19,705
Fees Distributed to Highway Trust Fund & MV Tax Fund   DOR Property Tax Allocation Fund & MCS Replacement Fund   Fees Distributed to the General Fund   Fees & Refunds Distributed to other States   Total MCS Fees and Taxes Distribution   Temporary Registrations Issued   IRP Online Filings   Online Renewals	\$741,974 \$56,144,303 \$95,907,267 19,705 3,065
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Fees Distributed to Highway Trust Fund & MV Tax Fund   DOR Property Tax Allocation Fund & MCS Replacement Fund   Fees Distributed to the General Fund   Fees & Refunds Distributed to other States   Total MCS Fees and Taxes Distribution   Temporary Registrations Issued   IRP Online Filings   Online Renewals   Paper Renewals   Total Renewals   ITAT Tax Return Filings   4th Quarter Return 2020   1st Quarter Return 2021   2nd Quarter Return 2021   3rd Quarter Return 2021   Total IFTA Returns	\$741,974 \$56,144,303 \$95,907,267 19,705 3,065 1,378 4,443 4,626 4,464 4,497 4,570 18,157 1,615 1,399 6,580
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Fees Distributed to Highway Trust Fund & MV Tax Fund   DOR Property Tax Allocation Fund & MCS Replacement Fund   Fees Distributed to the General Fund   Fees & Refunds Distributed to other States   Total MCS Fees and Taxes Distribution   Temporary Registrations Issued   IRP Online Filings   Online Renewals   Paper Renewals   Total Renewals   ITA Tax Return Filings   4th Quarter Return 2020   1st Quarter Return 2021   2nd Quarter Return 2021   3rd Quarter Return 2021   Total IFTA Returns   Permits   Prorate Permits   Fuel Permits   Combined Prorate & Fuel Permits   Total Permits   Nebraska Based Carriers Field Audits	\$741,974 \$56,144,303 \$95,907,267 19,705 3,065 1,378 4,443 4,626 4,464 4,497 4,570 18,157 1,615 1,399 6,580 9,594
Fees Distributed to Highway Trust Fund & MV Tax Fund   DOR Property Tax Allocation Fund & MCS Replacement Fund   Fees Distributed to the General Fund   Fees & Refunds Distributed to other States   Total MCS Fees and Taxes Distribution   Temporary Registrations Issued   IRP Online Filings   Online Renewals   Paper Renewals   Total Renewals   ITA Tax Return Filings   4th Quarter Return 2020   1st Quarter Return 2021   2nd Quarter Return 2021   3rd Quarter Return 2021   Total IFTA Returns   Permits   Prorate Permits   Fuel Permits   Combined Prorate & Fuel Permits   Total Permits   Red Permits   Red Permits   Red Permits   Red Permits   Red Permits   Red Permits   Rotal Permits   R	\$741,974 \$56,144,303 \$95,907,267 19,705 3,065 1,378 4,443 4,626 4,464 4,497 4,570 18,157 1,615 1,399 6,580 9,594
Fees Distributed to Highway Trust Fund & MV Tax Fund   DOR Property Tax Allocation Fund & MCS Replacement Fund   Fees Distributed to the General Fund.   Fees & Refunds Distributed to other States.   Total MCS Fees and Taxes Distribution.   Temporary Registrations Issued   IRP Online Filings   Online Renewals   Paper Renewals   Total Renewals   ITA Tax Return Filings   4th Quarter Return 2020   1st Quarter Return 2021   2nd Quarter Return 2021   3rd Quarter Return 2021   Total IFTA Returns   Permits   Prorate Permits.   Fuel Permits   Combined Prorate & Fuel Permits.   Total Permits   Rombined Prorate & Fuel Permits.   Total Permits   ITATA Audits Completed   ITA	\$741,974 \$56,144,303 \$95,907,267 19,705 3,065 1,378 4,443 4,626 4,464 4,464 4,497 4,570 18,157 1,615 1,399 6,580 9,594 
Fees Distributed to Highway Trust Fund & MV Tax Fund   DOR Property Tax Allocation Fund & MCS Replacement Fund   Fees Distributed to the General Fund   Fees & Refunds Distributed to other States   Total MCS Fees and Taxes Distribution   Temporary Registrations Issued   IRP Online Filings   Online Renewals   Paper Renewals   Total Renewals   ITA Tax Return Filings   4th Quarter Return 2020   1st Quarter Return 2021   2nd Quarter Return 2021   3rd Quarter Return 2021   Total IFTA Returns   Permits   Prorate Permits   Fuel Permits   Combined Prorate & Fuel Permits   Total Permits   Red Permits   Red Permits   Red Permits   Red Permits   Robined Prorate & Fuel Permits   Total Permits   Return Scompleted	\$741,974 \$56,144,303 \$95,907,267 19,705 3,065 1,378 4,443 4,626 4,464 4,497 4,570 18,157 1,615 1,399 6,580 9,594 176 154 5,058



The Driver Licensing Services Division ensures persons who meet Nebraska's licensing requirements are issued a permit, operator license or commercial driver license, and individuals who meet the identification requirements set forth in state statute are issued a State ID Card. It is our mission to have exceptional employees deliver accurate, secure, and innovative services.

#### Accomplishments

Continued to process applicants statewide offering all services including the administration of all skills testing for cars, motorcycles and commercial motor vehicles during the pandemic.

Continued work on a new Driver Licensing System containing photo capture, electronic knowledge and skills testing and document issuance.

Prepared for the implementation of Entry Level Driver Training, scheduled for February 2022.

#### Goals

Reduce wait times at driver licensing offices.

Implement an online paperless application form and Appointment System in the Lincoln, Omaha and Bellevue offices for all driver licensing services.





Driver	Licensing	<b>Statistics</b>
	Lieenenig	

75	Certified Motorcycle Safety Training Providers
1,594	Applicants completed motorcycle safety courses
531	Inmates received licenses/ID cards
948	Applicants re-examined
32	CDL Third Party Testers audited
234	CDL skills tests observed
24	Driver Training Schools audited
31	Driver Safety Courses audited
511,116	Driver's license applications
25,984	CDL applications
185,311	Documents issued online
263,744	Renewal notices sent

Total Applicants Processed in 2020	
Commercial Driver License (Class A, B & C)	
Class A New	
Class A Renewal	-
Class B New	•
Class B Renewal	
Class C New	
Class C Renewal	142
Restricted Commercial Driver License (Class B & C)	
New	233
Renewal	
Commercial Learner'sPermit (CLP)	
Seasonal Permits	
Operator's License (Class O)	
New	
Renewal	
Motorcycle License (Class M)	
New	
Renewal	1
Motorcycle Endorsement	
Provisional Operator's Permits (POP)	
State Identification Cards	
Learner's Permits	
Class O	
Class M	
LPE (SchoolLearner's Permit)	
School Permits	
Farm HusbandryPermits (Tractor)	
Miscellaneous	
Reinstatements/cancellation	
Recalls	
Restriction/Endorsement/ChangeorRemove	
Replacement CommercialDriverLicense	
Out of State/Early Renewals	
Correction	
Non-CDL Replacements	
Ignition Interlock Permits (New and Replacements)	
CDL Recalls	



### **Driver Licensing Statistics**

				Commercial Driver's License					Learne	r's Permit				
		Operator's License -	Motor-								for POP,	School	Provisional	
	Operator's	Class O/	cycle				CDL A	CDL B	CDL C	for	Class O &	Learner's	Operator's	Total
	License -	Motorcycle	License /				&	&	&	School	Class M &	Permit /	Permit /	Licensed
Age	Class O	Class M	Class M	CDL A	CDL B	CDL C	Class M	Class M	Class M	LPE	LPD	SCP	POP	Drivers
14	0	0	0	0	0	0	0	0	0	1,158	0	2,107	0	3,279
15	0	0	0	0	0	0	0	0	0	83	9,622	5,182	0	14,902
16	0	0	0	0	0	0	0	0	0	0	7,365	0	14,958	22,339
17	961	33	0	0	0	0	0	0	0	0	3,857	0	19,473	24,341
18	18,903	174	0	25	3	0	0	1	0	0	2,323	0	0	21,447
19	22,159	251	0	97	32	0	4	3	0	0	1,196	0	0	23,761
20	22,844	326	1	144	47	0	11	4	0	0	872	0	0	24,269
21	21,589	428	0	233	57	2	16	9	0	0	684	0	0	23,039
22	22,478	588	0	292	81	4	38	4	0	0	483	0	0	23,990
23	23,124	629	0	357	115	5	51	6	0	0	407	0	0	24,717
24	23,630	641	1	458	100	5	59	12	0	0	353	0	0	25,283
25 to 29	113,922	4,679	1	3,460	828	63	656	135	5	0	1,404	0	0	125,153
30 to 34	113,513	6,426	1	4,914	1,103	80	1,199	206	9	0	1,112	0	0	128,563
35 to 39	110,201	7,057	4	5,397	1,254	103	1,446	233	15	0	722	0	0	126,432
40 to 44	101,427	7,056	2	5,570	1,300	115	1,640	302	15	0	451	0	0	117,878
45 to 49	86,033	7,142	1	5,220	1,310	92	1,759	345	16	0	343	0	0	102,261
50 to 54	86,697	8,508	1	5,127	1,403	109	2,076	409	20	0	272	0	0	104,622
55 to 59	91,290	9,603	3	5,732	1,600	139	2,604	473	28	0	230	0	0	111,702
60 to 64	97,071	10,344	2	6,042	1,686	181	2,779	552	35	0	168	0	0	118,860
65 to 69	89,667	8,774	1	4,682	1,257	144	1,909	403	26	0	76	0	0	106,939
70 to 74	75,974	5,895	0	2,829	693	53	969	186	16	0	34	0	0	86,649
75 to 79	51,395	3,019	1	1,424	319	33	379	64	10	0	31	0	0	56,675
80 to 84	33,340	1,334	0	522	132	10	121	10	5	0	7	0	0	35,481
85 to 89	19,457	585	0	163	30	2	24	4	1	0	22	0	0	20,288
90 to 94	8,385	139	0	21	5	0	5	0	0	0	0	0	0	8,555
95 to 99	1,842	18	0	4	0	0	0	0	0	0	0	0	0	1,864
100 & Over	82	0	0	0	0	0	0	0	0	0	0	0	0	82
Total	1,235,984	83,649	19	52,713	13,355	1,140	17,745	3,361	201	1,241	32,034	7,289	34,431	1,483,162



#### 2021 NEBRASKA LICENSED DRIVERS BY COUNTY

#### Nebraska School Permit Drivers by County

Permits

**7,289** 

				2021					
	*Licensed		*Licensed	County	Permits	County			
County	Drivers	County	Drivers	Adams	137	Jefferson			
Adams	24,147	Jefferson	5,837	Antelope	77	Johnson			
Antelope	5,173	Johnson	3,451	Arthur	6	Kearney			
Arthur	351	Kearney	5,304	Banner	2	Keith			
Banner	551	Keith	6,903	Blaine	4	Keya Paha			
Blaine	410	Keya Paha	669	Boone	52	Kimball			
Boone	4,309	Kimball	2,943	Box Butte	21	Knox			
Box Butte	8,564	Knax	6,663	Boyd	24	Lancaster			
Boyd	1,558	Lancaster	234,813	Brown	34	Lincoln			
Brown	2,595	Lincoln	28,598	Buffalo	210	Logan			
Buffalo	37,711	Logan	641	Burt	64	Loup			
Burt	5,717	Loup	569	Butler	101	Madison			
Butl er	6,732	Madison	26,740	Cass	184	McPherson			
Cass	22,292	McPherson	379	Cedar	119	Merrick			
Cedar	6,899	Merrick	6,250	Chase	65	Morrill			
Chase	3,110	Morrill	3,761	Cherry	61	Nance			
Cherry	4,563	Nance	2,877	Chevenne	35	Nemaha			
Cheyenne	8,059	Nemaha	5,323	Clay	57	Nuckolls			
Clay	5,019	Nuckolls	3,623	Colfax	42	Otoe			
Colfax	7,204	Otoe	12,731	Cuming	136	Pawnee			
Cuming	7,195	Pawnee	2,105	Custer	130	Perkins			
Custer	9,009	Perkins	2,366		51	Perkins			
Dakota	15,641	Phelps	7,318	Dakota					
Dawes	5,920	Pierce	5,987	Dawes	24	Pierce			
Dawson	18,729	Platte	27,097	Dawson	133	Platte			
Deuel	1,580	Polk	4,317	Deuel	18	Polk			
Dixon	4,501	Red Willow	8,571	Dixon	75	Red Willow			
Dodge	28,100	Richardson	6,478	Dodge	109	Richardson			
Douglas	421,054	Rock	1,206	Douglas	623	Rock			
Dundy	1,433	Saline	9,895	Dundy	9	Saline			
Fillmore	4,685	Sarpy	146,592	Fillmore	64	Sarpy			
Franklin	2,433	Saunders	18,106	Franklin	38	Saunders			
Frontier	2,081	Scotts Bluff	28,385	Frontier	27	Scotts Bluff			
Furnas	3,877	Seward	13,535	Furnas	42	Seward			
Gage	17,338	Sheridan	3,925	Gage	100	Sheridan			
Garden	1,635	Sherman	2,502	Garden	12	Sherman			
Garfield	1,545	Sioux	983	Garfield	20	Sioux			
Gosper	1,579	Stanton	4,664	Gosper	20	Stanton			
Grant	537	Thayer	4,218	Grant	12	Thayer			
Greel ey	1,868	Thomas	568	Greeley	27	Thomas			
Hall	46,490	Thurston	4,157	Hall	103	Thurston			
Hamilton	7,980	Valley	3,463	Hamilton	128	Valley			
Harlan	2,734	Washington	17,409	Harlan	34	Washington			
Hayes	740	Wayne	6,381	Hayes	14	Wayne			
Hitchcock	2,283	Webster	2,803	Hitchcock	30	Webster			
Holt	8,359	Wheeler	675	Holt	127	Wheeler			
Hooker	623	York	11,101	Hooker	12	York			
Howard	5,367	Total	1,483,162	Howard	74	Total			
					-				



Driver and Vehicle Records (DVR) oversees multiple programs including the statewide Vehicle Title and Registration System (VicToRy), the associated online services, and the motor vehicle functions performed by the county treasurers. VicToRy is used by all 93 counties for issuance of titles and registrations and collection of the fees and taxes due for over 2.4 million motor vehicles and boats. Over \$855 million was collected through VicToRy in 2021 which was distributed to over 1,200 local and state agencies. DVR is responsible for oversight and access to the driver record database which maintains the records of 1.5 million licensed drivers and state ID card holders. The DVR Fraud Unit performs investigative work relating to vehicle title and registration fraud, driver license fraud, and odometer fraud. Motor Vehicle Fraud Investigators are certified Nebraska Law Enforcement Officers commissioned as Deputy State Sheriffs.

#### Accomplishments

Approved approximately 22,000 new specialty license plate applications.

Arrested 72 individuals for motor vehicle related fraud.

Provided application and business support to county officials and the general public.

Completed work for deployment of one new specialty plate.

Implemented driver record fee increase.

Implemented changes to allow TOD (Transfer on Death) notation on all title types (boats, ATVs, UTVs, and trailers) along with no longer requiring a paper title when adding, changing, or removing a TOD beneficiary for all title types.

Completed work for deployment of new application requirements for Gold Star Family, ex-POW, DAV, and Purple Heart license plates.

Implemented 16 new specialty plates and multiple other specialty plate fee distribution changes.

Deployed a VicToRy system upgrade in December 2021.

Provided fraudulent document recognition training for 93 law enforcement agency representatives.

#### Goals

Maintain the Nebraska Motor Vehicle Insurance Database.

Manage the Electronic Lien and Title Program (ELT).

Administer the state's license plate program including inventory control of 91 types of license plates; design, approve, and issue specialty license plates.

Print and mail over 2.2 million registration renewal notices annually.

Administer 162,000 handicap parking permits.

Utilize the facial recognition process to identify and review potential matches to determine if additional investigation is required prior to driver license or state identification document issuance.



### **DVR Statistics**

Driving Records Processed In-house	3,672
Driving Records Processed Online	1,013,134
TOTAL Driving Records Processed	1,016,806
Surrendered Licenses Processed	33,913
Military Letters Processed	141
Monies receipted from the sale of vehicle record information – In-house	\$169,845
Monies receipted from the sale of vehicle record information – Online	\$454,559
Monies receipted from driver record monitoring service	\$493,231
Monies receipted from driver header records	\$19,641
Message	4,321
Spirit	2,285
Gold Star Family	26
Organizational	1,307
Special Interest	276
Mountain Lion Conservation	1,096
Breast Cancer Awareness	363
Military Honor	2,065
Sesquicentennial (NE 150)	168
Native American Cultural Awareness and History	438
Choose Life	715
Donate Life	484
Down Syndrome Awareness	333
Good Life is Outside	991
Vets Get Pets	553
Prostate Cancer Awareness	35
Sammy's Superheroes	168
Support the Arts	1,386
Support Our Troops	680
Wildlife Conservation (Sandhill Crane, Bighorn Sheep, Ornate Box Turtle)	3,468
Amateur Radio	44
Disabled American Veteran	136
Ex-Prisoner of War	0
Purple Heart	66
Handicapped	575
TOTAL Specialty Plate Applications Approved	21,979
Registration Renewals Processed Online	524,024
Bonded Titles Issued	116
Titles Issued by DMV	1,283
Vehicle/Hull Identification Number Plates Issued	370
Handicap Permits Issued	37,489

### **Fraud Unit Statistics**

Facial Recognition Potential Matches Reviewed				
Facial Recognition Queries Processed	2,289			
Threat Assessment Cases Initialed	6			
Criminal Cases Initiated	697			
Arrests	72			



### **Specialty License Plates**

		Oualifi-		Initial/	Fee
• NEBRASKA •	Туре	cations?	Plate Format	Annual Fee	Distribution
NESSAGE	Message	No	Up to 7 characters selected by applicant	\$40	40% Highway Trust Fund 60% DMV Cash Fund
HUSKERS	Husker Message	No	Up to 7 characters selected by applicant	\$70	40% Highway Trust Fund 60% DMV Cash Fund
1123	Husker Numeric	No	Up to 7 characters assigned by DMV i.e. 1234	\$70	40% Highway Trust Fund 60% DMV Cash Fund
NEBRASKA 150 NE 150	NE 150 Message	No	Up to 7 characters selected by applicant	\$70	57% NE 150 Sesquicen- tennial Plate Proceeds Fund 43% DMV Cash Fund
NEBRASKA 110 111100	NE 150 Numeric	No	Up to 7 characters assigned by DMV i.e. 123AB	\$70	85% NE 150 Sesquicen- tennial Plate Proceeds Fund 15% DMV Cash Fund
BGCAT	Mountain Lion Conservation Message	No	Up to 5 characters selected by applicant	\$40	25% Game & Parks Commission Education Fund 25% DMV Cash Fund
123AB	Mountain Lion Conservation Numeric	No	5 characters assigned by DMV i.e. 123AB	\$5	100% Game & Parks Commission Education Fund
	Breast Cancer Awareness Message	No	UP to 5 characters selected by applicant	\$40	75% UNMC, Breast Cancer Navigator Program 25% DMV Cash Fund
123AB	Breast Cancer Awareness Numeric	No	5 characters assigned by DMV i.e. 123AB	\$5	100% UNMC, Breast Cancer Navigator Program
	Native American Cultural Awareness and History Message	No	UP to 5 characters selected by applicant	\$40	75% Native American Scholarship and Leadership Fund 25% DMV Cash Fund
123AB	Native American Cultural Awareness and History Numeric	No	5 characters assigned by DMV i.e. 123AB	\$5	100% Native American Scholarship and Leadership Fund
	Choose Life Message	No	Up to 5 characters selected by applicant	\$40	75% Health and Human Services Cash Fund 25% DMV Cash Fund
	Choose Life Numeric	No	5 characters assigned by DMV i.e. 123AB	\$5	100% Health and Human Services Cash Fund
NEBRASKA ··· MESSAGE ··· BMOWA INTEREST	Special Interest Message	Yes	Up to 7 characters selected by applicant	\$50	50% Highway Trust Fund 50% DMV Cash Fund
NEBRASKA - <b>123AB</b> 	Special Interest Numeric	Yes	Up to 7 characters assigned by DMV i.e. 123AB	\$50	50% Highway Trust Fund 50% DMV Cash Fund
EBRASKA	Organizational* Creighton University Numeric Organizational*	No	5 characters assigned by DMV i.e. 123AB	\$70	40% Highway Trust Fund 60% DMV Cash Fund
EBRASKA	Creighton University Message	No	Up to 5 characters selected by applicant	\$70	40% Highway Trust Fund 60% DMV Cash Fund
123AB	Organizational* Union Pacific Railroad Museum Numeric	No	5 characters assigned by DMV i.e. 123AB	\$70	40% Highway Trust Fund 60% DMV Cash Fund
123AB	Organizational* Union Pacific Railroad Museum Message	No	Up to 5 characters selected by applicant	\$70	40% Highway Trust Fund 60% DMV Cash Fund
	Organizational* Nebraska Serious Injury & Line-of-Duty Death Response Team Numeric	No	5 characters assigned by DMV i.e. 123AB	\$70	40% Highway Trust Fund 60% DMV Cash Fund
	Organizational* Nebraska Serious Injury & Line-of-Duty Death Response Team Message	No	Up to 5 characters selected by applicant	\$70	40% Highway Trust Fund 60% DMV Cash Fund
123AB	Organizational* Greater Omaha Chamber of Commerce Numeric	No	5 characters assigned by DMV i.e. 123AB	\$70	40% Highway Trust Fund 60% DMV Cash Fund
123AB	Organizational* Greater Omaha Chamber of Commerce Message	No	Up to 5 characters selected by applicant	\$70	40% Highway Trust Fund 60% DMV Cash Fund
NEBRASKA D 123AB DIANA MALEKE	Organizational* University of Nebraska-Omaha Numeric	No	5 characters assigned by DMV i.e. 123AB	\$70	40% Highway Trust Fund 60% DMV Cash Fund
MEBRASKA D 123AB MANARA	Organizational* University of Nebraska-Omaha Message	No	Up to 5 characters selected by applicant	\$70	40% Highway Trust Fund 60% DMV Cash Fund
123AB	Organizational* Ducks Unlimited Numeric	No	5 characters assigned by DMV i.e. 123AB	\$70	40% Highway Trust Fund 60% DMV Cash Fund
123AB	Organizational* Ducks Unlimited Message	No	Up to 5 characters selected by applicant	\$70	40% Highway Trust Fund 60% DMV Cash Fund
				CIL	<u> </u>



	Туре	Qualifi- cations	Plate Format	Initial/ Annual	Fee Distribution
123AB	Organizational* Nebraska Corn Growers Association	? No	5 characters assigned by DMV i.e. 123AB	Fee \$70	40% Highway Trust Fund 60% DMV Cash Fund
123AB	Numeric Organizational* Nebraska Corn Growers Association Message	No	Up to 5 characters selected by applicant	\$70	40% Highway Trust Fund 60% DMV Cash Fund
123AB	Organizational* Omaha Henry Doorty Zoo & Aquarium Numeric	No	5 characters assigned by DMV i.e. 123AB	\$70	40% Highway Trust Fund 60% DMV Cash Fund
123AB	Organizational* Omaha Henry Doorly Zoo & Aquarium Message	No	Up to 5 characters selected by applicant	\$70	40% Highway Trust Fund 60% DMV Cash Fund
123AB	Organizational* NE Cattlemen Research and Education Numeric	No	5 characters assigned by DMV i.e. 123AB	\$70	40% Highway Trust Fund 60% DMV Cash Fund
123AB THE STATE	Organizational* NE Cattlemen Research and Education Message	No	Up to 5 characters selected by applicant	\$70	40% Highway Trust Fund 60% DMV Cash Fund
123AB	Organizational* Planned Parenthood of the Heartland Numeric	No	5 characters assigned by DMV i.e. 123AB	\$70	40% Highway Trust Fund 60% DMV Cash Fund
THEBRASKA	Organizational* Planned Parenthood of the Heartland Message	No	Up to 5 characters selected by applicant	\$70	40% Highway Trust Fund 60% DMV Cash Fund
	Sammy's Superheroes Numeric	No	5 characters assigned by DMV i.e. 123AB	\$40	75% UNMC, Pediatric Cancer Research 25% DMV Cash Fund
	Sammy's Superheroes Message	No	Up to 5 characters selected by applicant	\$5	100% UNMC, Pediatric Cancer Research
123AB	Donate Life Numeric		5 characters assigned by DMV i.e. 123AB	\$40	75% Organ and Tissue Donor Awareness and Education Fund 25% DMV Cash Fund
	Donate Life Message		Up to 5 characters selected by applicant	\$5	100% Organ and Tissue Donor Awareness and Education Fund
123AB	Down Syndrome Awareness Numeric		5 characters assigned by DMV i.e. 123AB	\$5	100% UNMC, Down Syndrome Clinic
NEBRASKA 123AB	Down Syndrome Awareness Message		Up to 5 characters selected by applicant	\$40	75% UNMC, Down Syndrome Clinic 25% DMV Cash Fund
SAMPL SAMPL	Good Life is Outside Numeric		5 characters assigned by DMV i.e. 123AB	\$5	100% Game & Parks State Improvement and Maintenance Fund
SAMPL CONTENT	Good Life is Outside Message		Up to 5 characters selected by applicant	\$40	75% Game & Parks State Improvement and Maintenance Fund 25% DMV Cash Fund
123AB	Vets Get Pets Numeric		5 characters assigned by DMV i.e. 123AB	\$5	100% Vets Get Pets Cash Fund
PETS	Vets Get Pets Message		Up to 5 characters selected by applicant	\$40	75% Vets Get Pets Cash Fund 25% DMV Cash Fund
123AB	Prostate Cancer Awareness Numeric		5 characters assigned by DMV i.e. 123AB	\$5	100% UNMC, Nebraska Prostate Cancer Research Program
PCA PCA	Prostate Cancer Awareness Message		Up to 5 characters selected by applicant	\$40	75% UNMC, Nebraska Prostate Cancer Research Program 25% DMV Cash Fund
123AB	Support the Arts Numeric		5 characters assigned by DMV i.e. 123AB	\$5	100% Support the Arts Cash Fund
ARTS	Support the Arts Message		Up to 5 characters selected by applicant	\$40	75% Support the Arts Cash Fund 25% DMV Cash Fund
TERASKA 123AB	Support Our Troops Numeric		5 characters assigned by DMV i.e. 123AB	\$5	100% Veterans Employment Program Fund
NE BRASKA	Support Our Troops Message		Up to 5 characters selected by applicant	\$70	75% Veterans Employment Program Fund 25% DMV Cash Fund
123AB	Wildlife Conservation Sandhill Crane Numeric		5 characters assigned by DMV i.e. 123AB	\$5	100% Wildlife Conservation Fund
CRANE	Wildlife Conservation Sandhill Crane Message		Up to 5 characters selected by applicant	\$40	75% Wildlife Conservation Fund 25% DMV Cash Fund



	Туре	Qualifi- cations ?	Plate Format	Initial/ Annual Fee	Fee Distribution
C 123AB	Wildlife Conservation Bighorn Sheep Numeric		5 characters assigned by DMV i.e. 123AB	\$5	100% Wildlife Conservation Fund
GAME	Wildlife Conservation Bighorn Sheep Message		Up to 5 characters selected by applicant	\$40	75% Wildlife Conservation Fund 25% DMV Cash Fund
123AB	Wildlife Conservation Ornate Box Turtle Numeric		5 characters assigned by DMV i.e. 123AB	\$5	100% Wildlife Conservation Fund
TRTL	Wildlife Conservation Ornate Box Turtle Message		Up to 5 characters selected by applicant	\$40	75% Wildlife Conservation Fund 25% DMV Cash Fund
THE REBRASKA	Amateur Radio Numeric	Yes	Call sign assigned by FCC	\$5	100% Highway Trust Fund
123AB	Military Honor Numeric**	Yes	5 characters assigned by DMV i.e. 123AB	\$5	100% Veteran Cemetery Cash Fund
HONOR	Military Honor Message**	Yes	Up to 5 characters selected by applicant	\$40	75% Veteran Cemetery Cash Fund 25% DMV Cash Fund
	Gold Star Family Message	Yes	Up to 5 characters selected by applicant	\$40	75% Veteran Cemetery Cash Fund 25% DMV Cash Fund
<b>★123AB</b>	Gold Star Family Numeric	Yes	5 characters assigned by DMV i.e. 12345	\$0	
NEBRASKA 12345	Purple Heart Numeric	Yes	Up to 5 characters assigned by DMV i.e. 1234	\$0	
NEBRASKA PEANL MARBOR SLEWYOR 123	Pearl Harbor Survivor Numeric	Yes	Up to 5 characters assigned by DMV i.e. 1234	\$0	
NEBRASKA 12345	Ex-Prisoner of War Numeric	Yes	Up to 5 characters assigned by DMV i.e. 1234	\$0	
12345	Disabled American Veteran Numeric	Yes	Up to 5 characters assigned by DMV i.e. 1234	\$0	
			· ·		



# NEBRASKA

#### **DEPARTMENT OF MOTOR VEHICLES**