

## Driver Licensing FAQ on Gov. Ricketts Executive Order on DMV Requirements

- What if I need a drive test to obtain my permit or license?
  - Unfortunately, no driver licensing offices are administering drive tests during this time. You will have to wait to obtain your document until normal operations resume.
- Will I get a temporary license if I renew online?
  - No, but whereas previously you could go to your local County Treasurer's office to obtain one, we are asking our customers to refrain from doing so.
- What if law enforcement stops me and I don't have my temporary license?
  - Law enforcement have a method of checking the status of your license against the DMV database.
  - We are communicating with law enforcement partners to make sure they are aware of these changes.
- Will I still get my renewed license in the mail?
  - Yes, production and mailing of driver licenses is continuing at this time.
- Do I have to wait until after the executive order is lifted to renew my license?
  - No, you can renew your driver license up to 90 days before it expires.
- What if I need to fly, or travel out of state?
  - Your driver's license or state ID remains valid, although we would recommend carrying a copy of the Governor's executive order when traveling.
  - TSA have advised they will accept for identification purposes, credentials which expired on or after March 1. TSA will accept expired driver's licenses a year after the expiration date, plus 60 days after the duration of the COVID-19 national emergency.
- Do I need to have my picture taken again if I renew online?
  - No, you can renew online and the picture from your previous license will be used.

- Can I get a new CDL?
  - While testing is not being conducted by State DMV team members, 3<sup>rd</sup> party testers may still be operating at this time.
  - Written testing and issuance may be completed at a County Treasurer location or any of our driver licensing offices.
  - Law enforcement have a method of checking the status of your license against the DMV database.
  - We are communicating with law enforcement partners to make sure they are aware of these changes.
- Can I renew my CDL online?
  - Yes, most CDL holders can renew their license online.
- If I have completed my CDL testing with a third party, am I still able to get my CDL?
  - Yes, you can complete this process a County Treasurer location or any of our driver licensing offices.
  - Law enforcement have a method of checking the status of your license against the DMV database.
  - We are communicating with law enforcement partners to make sure they are aware of these changes.
- What if I am new to the state don't hold a Nebraska license?
  - You may be able to obtain a new driver's license by visiting one of our offices; however, we would encourage you to wait until after the executive order has been lifted.
- What if I have taken a driver safety course and need to obtain a School Permit or Provisional Operator's Permit?
  - If you are 15-18 years old and have passed a driver safety course at an approved driver training school, you are able to apply for your Provisional Operator's Permit (POP) or School Permit (SCP) online.
- Can I move from a School Permit to a Provisional Operator's Permit to a full license (Class O) online?
  - Yes, you can complete this entire process online.
- What if I need to obtain a Learner's Permit?

- A written test needs to be completed in order to obtain a Learner's Permit. This can be completed at any of our driver licensing offices.
- What if I have taken a driver safety course, but my school hasn't uploaded my drive test results?
  - The Department requires a copy of your testing results before a permit or license can be issued.
  - Please contact your driver training school to determine if/when they will upload your results.
- What if I need to rent a car?
  - Your Nebraska driver's license is still valid while the executive order is in effect.
  - You may want to contact the rental car company to make sure they are aware of the order and carry a copy of the order if you will be traveling out of state.
- What if I need my ID for a bar, restaurant, or grocery store?
  - Your existing driver's license or state identification card is still valid until 30 days after the executive order has been lifted.
- Does the executive order apply to lawful status license holders?
  - Your existing driver's license or state identification card is still valid until 30 days after the executive order has been lifted.
  - You may be able visit an office that is open so that a verification check of your USCIS document(s), which requires visual inspection, before any licensing or State ID Card documents can be issued.